

Re S.p.A. Controlli Industriali
Registered office:
V.le Emilio Caldara 40 - 20122 Milano
Headquarters:
Via Firenze, 3 - 20041 Bussero (Milano)

Telephones:
Sales Dpt. 02.952430200
Purchasing Dpt. 02.952430430
Technical Dpt. 02.952430300
Accounts Dpt. 02.952430233
Warehouse 02.952430432

Web site: www.re-spa.com
e-mail: info@re-spa.com
Reg. A.E.E. n° IT24030000015897
Reg. batteries and accumulators
n° IT24020P00009318

Corporate Capital € 1.000.000 i.v.
Trade reg. court MI 160933/3920/33
Fiscal code 01782300154
P.IVA-V.A.T. 01782300154
R.E.A. n. 880241 C.C.I.A.A. Milano

INFORMATION ON CUSTOMER CARE

Data controller

RE S.p.a. Viale E. Caldara, 40 - 20122 Milano VAT number 01782300154, contact number +39 02 952430200 or e-mail info@re-spa.com

Purpose of processing

Personal identification and contact data, gathered from the data subject, the website user, without any kind of pressure from the Data controller, are subject to processing and are processed and used for the following purposes:

(A) to respond to the request from the user for information, support, technical assistance and customer care or other requests from the user, as well as for other and/or complementary purposes, such as storage and processing which is proper and lawful. The provision of data is mandatory, and any refusal will make it impossible for the Data Controller to follow up on the user's request.

(A) to send communications on future commercial initiatives and promotions; to communicate the services and special offers of the Data controller and to send messages and promotions relating to its activities, and for related purposes. This Processing is subject to the user's free consent which can be revoked at any time by writing to the contact details of the Data Controller.

Retention period

Data are stored for a period no longer than the aims for which they were collected and subsequently processed and, in any case, for a period of no more than 5 years if the party concerned has not, in the meantime, objected to data processing.

Transfer of data outside the EU

The personal data of persons involved will not be transmitted to a third country. If, in the future, personal data are transferred abroad or to international organizations, the provisions of heading V shall apply (EU Regulation 2016/679) in order to ensure a sufficient level of protection.

Rights of the parties involved

The party involved may ask the data controller for access to his/her/its personal data, their rectification (Article 16 GDPR) or deletion (Article 17 GDPR) or for restrictions on their processing (Article 18 GDPR) and may object to processing. You also have the right to ask for a complete list of your rights, writing to the address of the Data controller.

Communication and dissemination

Your data, after processing, will not be disseminated, sold or exchanged with third parties without your permission, unless this is required to provide the requested service. Data may be communicated to the relevant Authorities, in compliance with the law.

Right to Complain

Should you believe that the processing regarding you violates the General Data Protection Regulation (EU) 2016/679 (GDPR), you have the right to lodge a complaint with the Data Protection Authority through the contacts available on the website <https://www.garanteprivacy.it/>